

Trainee Claims Handler - Insurance Brokers



Full Time - Part Time will be considered



Glasgow



negotiable

You are an **experienced** claims handler with a minimum of 2 years broking claims experience and an **entrepreneurial mindset**.

Your comprehensive **knowledge and expertise** of the insurance market, products and establishing client requirements gives you the confidence to take your **career to the next level**.

Your aim is to be **Cert CII qualified** and want to **shape your own career path** and be part of a **growing and supportive team** to help achieve this. More importantly, you want a **fun environment** to do so!

About CCRS

CCRS Brokers are a modern, forward-thinking and innovative business currently experiencing high growth. Our team is growing and we are looking for an ambitious and driven individual like you to join us.

We've worked to create a culture that allows employees to succeed but we have fun doing so.

We are an independently owned and managed broking business based in Glasgow with clients spread across the UK. We care about our employees and your well-being and look to support you in any professional development you wish to pursue.

What's in it for you?

- Career progression and chance to tailor your future
- Opportunity for blended working - part of the time at home and part of the time office based
- Full support for industry qualifications
- Opportunity to join an innovative and growing business
- Work with commercial clients
- Experience of face-to-face client meetings
- Working closely with a team of experienced and motivated Account Directors
- Team ethic and strong performance culture - you are recognised and rewarded for your efforts and achievements

The Role

- Proactively manage claims while engaging with insurers to secure a resolution in the best interests of our clients
- Actively resolve claims issues as they arise in order to maintain a positive relationship with clients, colleagues, and insurers
- Proactively develop knowledge of the insurance industry in line with market trends and client requirements
- Seek feedback from clients and insurers whilst responding to any feedback received
- Going above and beyond what is said to be the industry standard to provide a level of service to our clients' which is exceptional
- Minimum 2 years broking claims experience or 5 years adjusting or company experience

If this sounds like the opportunity for you then please email your CV to:

graeme@ccrsbrokers.com